

## **National Autism Network Privacy Policy**

*(Last updated September 13, 2012)*

National Autism Network, LLC ("**National Autism Network**") is committed to respecting the privacy of persons using the NationalAutismNetwork.com web site and related web sites owned and operated by National Autism Network (the "**Site**"). This Privacy Policy describes how National Autism Network gathers, uses, protects and discloses personal information in connection with the Site and related services (the "**Services**"). It does not apply to information collected by National Autism Network off-line.

We encourage you to read this Privacy Policy carefully prior to using our Site or Services. By using our Site or Services, you accept the practices described in this Privacy Policy.

### **Collection and Use of Personal Information**

When you establish or modify your National Autism Network account, we may collect certain personal information, including but not limited to your name, address, e-mail address, phone number, and information about your interests and activities, your gender and age, and your diagnosis and therapies.

If you obtain a paid membership, we may collect and store financial information such as your payment method (valid credit card number, type, expiration date or other financial information).

We may also collect and analyze information related to your use of the Site for statistical purposes. This information may be analyzed and/or aggregated to determine appropriate modifications and enhancements to the Site.

National Autism Network may collect and store personal information about other people that you provide to us, such as their name, address and email address. If you use our Site to send information and communications to others (friends, relatives, colleagues, etc.), we may store your personal information and the personal information of each such recipient in order to process those requests or facilitate future activities.

Within our Services, if you interact with other Members, the Services may share additional information with such other Members. The additional information you share by participating in these types of Services is your choice and responsibility. Similarly, information you share through messaging within our Services is solely your responsibility.

National Autism Network may use your IP address to help diagnose problems with our servers and to administer our service. Your IP address may be used with the IP addresses of other members to gather broad demographic information.

## **Community, Health Communities, Blogs and Other Public Forums**

The Site may include community areas and other public forums where Members with similar interests can share information and support one another or where users can post questions for experts to answer. We may also offer moderated online discussions. Any such community areas are open to the public and should not be considered private.

Any information (including personal information) you share in any online community area including a chat room, public forum, or online discussion is open to the public and is not private. You should think carefully before posting any personal information in any public forum. What you post can be seen, disclosed to or collected by third parties and may be used by others in ways we cannot control or predict, including to contact you for unauthorized purposes.

If you mistakenly post personal information in a community area and would like it removed, you can send us an email to [support@NationalAutismNetwork](mailto:support@NationalAutismNetwork) to request that we remove it. In some cases, we may not be able to remove your personal information.

## **Cookies and Web Beacons**

We and/or our business partners may use “cookies”, “web beacons” and other tracking technology in connection with the Site.

Cookies are pieces of information that a Web site places on an individual's hard drive for record-keeping purposes and/or to enhance a user's experience.

Through the use of cookies, we also may automatically collect information about your online activity on our Site, such as the web pages you visit, the time and date of your visits, the links you click, and the searches you conduct on our Site. During your visits to other websites where we advertise, we (or third parties) may use certain data collected on our Site to show you the type of National Autism Network advertisements likely to be of greater interest to you.

You may adjust your computer to disallow the storing of cookies. However, certain aspects of our Site may not function properly if cookies are disabled. We are not responsible for the use of cookies by other Web sites that are accessed through us.

Web beacons are graphic image files imbedded in a web page typically used to monitor activity on a web page and send back to its home server (which can belong to the host site, a network advertiser or some other third party) information from your browser, such as the IP address, the URL of the page on which the beacon is located, the type browser that is accessing the site and the ID number of any cookies on your computer previously placed by that server.

We may include web beacons in advertisements or email messages to determine whether messages have been opened and acted upon. The information we obtain in this manner enables us to customize the services we offer our website visitors to deliver targeted advertisements and to measure the overall effectiveness of our online advertising, content, programming or other activities.

### **Use and Disclosure of Information**

We do not share your personal information with others except as indicated in this Privacy Policy or when we inform you and give you an opportunity to opt out of having your personal information shared. National Autism Network will use the personal information you provide to provide requested Services, alert you of new Services, features and enhancements, respond to your support issues, and/or notify you of upgrade opportunities, promotions, and special offers. You agree that we may communicate with you via email and similar technologies for any purpose relating to the Site.

We may also:

- Disclose your personal information to companies who work for National Autism Network to provide any Service to you that you have requested.
- Release personal information and/or other information if required to do so by law, or in the good-faith belief that such action is necessary to comply with state, federal or international laws or respond to a court order, subpoena, search warrant, or other government request.
- Disclose personal information and/or other information about you that we believe, in good faith, is appropriate or necessary to enforce our agreements, take precautions against liability, to investigate and defend against any third-party claims, to assist government enforcement agencies, to protect the security or integrity of the Site, and protect the rights, property, or personal safety of National Autism Network, our users or others.
- Disclose information to business partners that may contact you regarding products and services that may be of interest to you.

### **How do we protect your information?**

We implement a variety of security measures to maintain the safety of your personal information when you enter, submit, or access your personal information.

We offer the use of a secure server. All supplied sensitive/credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our Payment gateway providers database only to be accessible by those authorized with special access rights to such systems, and are required to keep the information confidential.

After a transaction, your private information (credit cards, etc.) will not be stored on our servers.

## **California Online Privacy Protection Act Compliance**

Because we value your privacy we have taken the necessary precautions to be in compliance with the California Online Privacy Protection Act. We therefore will not distribute your personal information to outside parties without your consent.

As part of the California Online Privacy Protection Act, all users of our site may make any changes to their information at anytime by logging into their account and going to the 'My Settings' page.

## **Service Providers**

We may employ third party companies and individuals to facilitate our Services, to provide portions of the Services on our behalf, to perform technical and other services related to the Site (e.g., without limitation, maintenance services, database management, web analytics, fraud detection services relating to the activity of National Autism Network Users and improvement of the Site) or to assist us in analyzing how our Site and Services are used. These third parties may have access to your personal information; if they do, this access is only so that they may perform these tasks on our behalf and they are obligated not to disclose or use it for any other purpose. We may also provide personal information to our business partners or other trusted entities for the purpose of providing you with information on goods or services we believe will be of interest to you.

## **Children**

We are committed to protecting the privacy of children. The Site is not designed or intended to attract children under the age of 13, and does not collect personal information from any person we actually know is under the age of 13. A parent or guardian, however, may use the Site to store personal information, including health-related information, for a minor, including children under the age of 13. The parent or guardian is solely responsible for supervising and controlling the minor's use of the Site and all associated services. The parent or guardian also is solely responsible for ensuring that the registration information is kept secure and that the information submitted is accurate, and for the interpretation and use of any information or suggestions provided through WebMD Health Manager for the minor.

## **Opt-Out**

We provide you the opportunity to opt-out of receiving certain communications from us and our business partners, by emailing us at [support@NationalAutismNetwork.com](mailto:support@NationalAutismNetwork.com). In addition, all marketing e-mails from National Autism Network will provide you with the opportunity to unsubscribe from future marketing mailings. Even if you opt out of such mailings, however, we reserve the right to send you e-mail and other communications to disclose maintenance and other service-related issues.

### **Access to Account**

If you are a registered user of National Autism Network's Services, you can change your account information through the account profile component of the Services. You may need to supply certain information so that we can try to verify that you have authority to modify this information.

### **Third-Party Sites**

The Site may contain links to other Internet sites. We have no responsibility for the privacy practices of other web sites, including the web sites of our advertisers or business partners. Whenever a web browser window is opened in National Autism Network that does not show a web page created by National Autism Network (noted by a National Autism Network copyright statement at the bottom of such pages), then it should be assumed that National Autism Network privacy policies do not apply.

Our Site contains links to other websites. If you choose to visit an advertiser by "clicking on" a banner ad or other type of advertisement, or click on another third party link, you will be directed to that third party's website. The fact that we link to a website or present a banner ad or other type of advertisement is not an endorsement, authorization or representation of our affiliation with that third party, nor is it an endorsement of their privacy or information security policies or practices. We do not exercise control over third party websites. These other websites may place their own cookies or other files on your computer, collect data or solicit personal information from you. Other websites follow different rules regarding the use or disclosure of the personal information you submit to them. We encourage you to read the privacy policies or statements of the other websites you visit.

### **Legal Requirements; Sale of Business**

We intend to protect your privacy to the fullest extent possible as described in this policy while also fulfilling our responsibility to uphold all applicable laws and regulations. Due to potential legal requirements and other possible circumstances, we cannot ensure that all of your private communications and other personally identifiable information will never be disclosed or accessed in ways not otherwise described in this policy. We may be compelled under law to disclose information to government or third parties under certain circumstances or third parties may unlawfully intercept or access transmissions or private communications. Further, we can, and you hereby authorize us to, disclose any information to law enforcement or other government officials that we, in our sole discretion, believe necessary or appropriate in compliance with the law.

In the event that all or part of National Autism Network is acquired by or merged with a third party entity, you agree that we may transfer or assign the information we have collected from you as part of such merger, acquisition, or other change of control. In the unlikely event of our bankruptcy, insolvency, reorganization, receivership, or assignment for the benefit of creditors, or the application of laws or equitable principles affecting creditors' rights generally, we may not be able to control how your personal information is treated, transferred, or used.

### **United States**

The Site is hosted in the United States. If you are accessing the Site from outside the United States, please be advised that through your continued use of the Site, which is governed by U.S. law and this Privacy Policy, you are transferring your personal information to the United States and you consent to that transfer.

### **Security Measures**

We have implemented reasonable security measures on the Site to help protect against the loss, misuse and alteration of the personal information under our control. Additionally, National Autism Network takes reasonable steps to ensure that our third party business partners, including our hosting partners, provide sufficient protection for personal information.

When you enter sensitive information (such as credit card number and/or social security number) on our registration or order forms, we encrypt that information using secure socket layer technology (SSL). No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, we cannot guarantee its absolute security. If you have any questions about security on our Site, you may contact us. We will make any legally required disclosures of any breach of the security, confidentiality, or integrity of your unencrypted electronically stored "personal data" (as defined in applicable state laws on security breach notification) to you via email or conspicuous posting on the Site.

### **Modifications**

This Privacy Policy may be revised periodically by National Autism Network, as reflected by the "last modified" date above. Please revisit this page to stay aware of any changes. Material amendments to this Privacy Policy shall be communicated to you on the Site, by e-mail, or by notice here. Your continued use of the Site constitutes your agreement to this Privacy Policy and any future revisions.

### **Contacting Us**

If you have any questions about this privacy policy, or the information handling practices of the Site, you may contact us at: 111 MacKenan Dr. Cary, NC 27511, [support@NationalAutismNetwork.com](mailto:support@NationalAutismNetwork.com) or 919-439-0750.